

GEREGISTREERDE WOON- EN POSADRES

1. Bewaar die bewys van u GEREGISTREERDE WOON- EN POSADRES in hierdie sakkie.

2. Indien u van adres verander het, of indien besonderhede van u huidige adres, bv. straatnaam en/of -nommer, ens. verander het, moet die vorm KENNISGEWING VAN ADRESVERANDERING, wat in die sakkie agter in die identiteitsdokument is, gebruik word om die verandering aan te meld en moet dit ingedien word by of gepos word aan die naaste streek- distrikkantoor van die DEPARTEMENT VAN BINNELANDSE SAKE

REGISTERED RESIDENTIAL AND POSTAL ADDRESS

1. Keep the proof of your REGISTERED RESIDENTIAL AND POSTAL ADDRESS in this pocket.

2. If you have changed your address, or, if particulars of your present address, e.g. name of street and/or street number, etc., have been changed, the NOTICE OF CHANGE OF ADDRESS form in the pocket at the back of the identity document must be used to report the change and it must be handed in at or posted to the nearest regional/district office of the DEPARTMENT OF HOME AFFAIRS.

1

I.D.No. 900901 0188 08 6



S.A. BURGER/S.A. CITIZEN

VAN/SURNAME

LETSOELA

VOORNAME/FORENAMES

DINEO

GEBOORTEDISTRIK OF-LAND/  
DISTRICT OR COUNTRY OF BIRTH

SOUTH AFRICA

GEBOORTEDATUM/  
DATE OF BIRTH

1990-09-01

DATUM UITGEREIK  
DATE ISSUED

2007-01-24



UITOEREIK OF GESAAG VAN DIE  
DIREKTEUR-GENERAAL:  
BINNELANDSE SAKE

ISSUED BY AUTHORITY OF THE  
DIRECTOR-GENERAL:  
HOME AFFAIRS



REPUBLIC OF SOUTH AFRICA

# National Senior Certificate

Awarded to

**Dineo Letsoela**

Identity number 9009010188086

Subjects	%	Achievement level
Sesotho Home Language	55	4
English First Additional Language	58	4
Mathematical Literacy	47	3
Life Orientation	70	6
Geography	43	3
Life Sciences	39	2
Physical Sciences	30	2
*****	***	*

This candidate is awarded the National Senior Certificate and has met the minimum requirements for admission to diploma or higher certificate study as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

*With effect from December 2008*

This certificate is issued without alteration or erasure of any kind.

**090 0510 0960 N**



  
Chief Executive Officer



**Council for Quality Assurance in  
General and Further Education and Training  
South Africa**

(See reverse for more information)

THIS CERTIFICATE IS PRINTED ON WATERMARK PAPER - PLEASE HOLD UP TO THE LIGHT TO VERIFY



Reg. No. 2006/046667/23

**Ekasi IT Solutions**  
"Bridging the barrier in Technology"

# This is to certify that

Letsoela Dineo

in grade 11

*has successfully completed the following Microsoft introductory courses:*

*Intro to MS Word 2003*

*Intro to MS Excel 2003*

*Letsoela*

Facilitator

*08-02-08*

Date

**isset seta**  
accreditation no. 010001207

# The Computer Tutor Work Skills Programme

*This is to certify that*


***Letsoela Dineo***

ID. No. 900901 0188 086

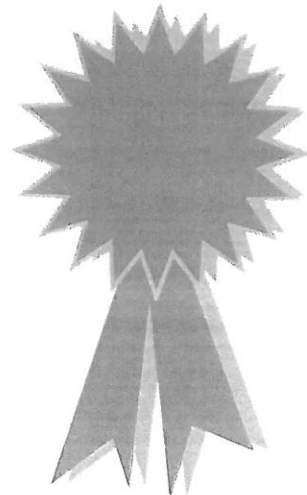
*has completed a*  
**Work Skills Training Programme**

## **Modules included in the Work Skills Programme:**

- ◆ *Computer Technology*
  - Introduction to Your Workstation
  - Introduction to Computer Technology
  - Using the PC
  - Keyboard Skills
  - Windows XP
  - Overview of PC Application Software
  - Word 2003
  - Excel 2003
  - Problem Solving & Troubleshooting
- ◆ *Business Fundamentals*
  - Basic Business Communication
  - Telephone Skills
  - Self Empowerment
  - Time Management
  - Work Management
  - Business Mathematics
  - Basic Accounting Concepts
  - Economics and Taxation

Signed: 

Date: 13/08/09



Mandevco  
Consultants (Pty) Ltd.



APPROVED COURSEWARE

Approved by  
Department of Labour



WE, THE SENATE, HERewith DECLARE THAT THE

## Diploma in Tourism and Tour Operations

WITH ALL RIGHTS AND BENEFITS ATTACHED THERETO WAS AWARDED TO

**Dineo Letsoela**

IN TERMS OF THE RULES OF THE INSTITUTE ON OCCASION OF A CONGREGATION OF THE INSTITUTE ON

5 May 2012



FOR THE SENATE



FOR COLLEGE CAMPUS

5 May 2012

DATE

9009010188086



DTT02140412-003



The Independent Institute of Education (Pty) Ltd is registered with the Department of Higher Education and Training as a private further and higher education and training institution under the Further Education and Training Colleges Act, 2006 (reg. no. 2009/FE07/003, prov. to 31/12/2014) and the Higher Education Act, 1997 (reg. no. 2007/HE07/002).

10000002208

## Level 1 IVQ Certificate in Accommodation Operations and Services 500/5710/8

is awarded to  
**Dineo Letsoela**

who was successful in the following 10 modules

Accommodation Operations and Services Principles: Multiple-choice		Pass
Security at work in accommodation operations and services	K/502/2433	Pass
Customer care in accommodation operations and services	M/502/2434	Pass
Personal skills in accommodation operations and services	T/502/2435	Pass
Safety at work in accommodation operations and services	A/502/2436	Pass
Fire prevention in accommodation operations and services	F/502/2437	Pass
Cleaning procedures	J/502/2438	Pass
Organisation of cleaning	L/502/2439	Pass
Design, decor and furnishing	F/502/2440	Pass
Care of textiles	J/502/2441	Pass

## Ofqual



Llywodraeth Cynulliad Cymru  
Welsh Assembly Government

Awarded 13 March 2013 130313/7068-31/843041B/WXK6794/F/01/09/90  
606832822/700

Sir John Armitt, CBE FREng FCGI  
Chairman  
The City and Guilds of London Institute

Chris Jones  
Director-General  
The City and Guilds of London Institute



Rewarding Learning



## Level 1 IVQ Certificate in Food and Beverage Service 500/5804/6

is awarded to  
**Dineo Letsoela**

who was successful in the following 10 modules

Food and Beverage Service Principles 1: Multiple-choice		Pass
Safety at work	K/502/2366	Pass
Hygiene at work	M/502/2367	Pass
Security at work	T/502/2368	Pass
Personal skills	A/502/2369	Pass
Menu knowledge	F/502/2373	Pass
General billing procedures	J/502/2374	Pass
Pre-service procedures	L/502/2375	Pass
Provide a table service	R/502/2376	Pass
Provide a beverage service	Y/502/2377	Pass

## Ofqual



Llywodraeth Cynulliad Cymru  
Welsh Assembly Government

606832822/360

Awarded

13 March 2013

130313/7066-31/843041B/WXK6794/F/01/09/90

Sir John Armitt, CBE FREng FCGI  
Chairman  
The City and Guilds of London Institute

Chris Jones  
Director-General  
The City and Guilds of London Institute



Rewarding Learning



## Level 1 IVQ Certificate in Reception Operations and Services 500/5750/9

is awarded to  
**Dineo Letsoela**

who was successful in the following 11 modules

Reception Operations and Services Principles: Multiple-choice		Pass
Security practices in reception operations and services	M/502/2403	Pass
Customer care in reception operations and services	T/502/2404	Pass
Personal presentation in reception operations and services	A/502/2405	Pass
Safe practices in reception operations and services	F/502/2406	Pass
Fire prevention in reception operations and services	J/502/2407	Pass
General reception procedures	L/502/2408	Pass
General front office procedures	R/502/2409	Pass
Advance reservation procedures	J/502/2410	Pass
Guest accounting procedures	L/502/2411	Pass
Selling and marketing techniques in reception operations and services	R/502/2412	Pass

## Ofqual



Llywodraeth Cynulliad Cymru  
Welsh Assembly Government

Awarded 13 March 2013 130313/7067-31/843041B/WXK6794/F/01/09/90

606832822/40

Sir John Armitt, CBE FREng FCGI  
Chairman  
The City and Guilds of London Institute

Chris Jones  
Director-General  
The City and Guilds of London Institute



Rewarding Learning





## Level 2 IVQ Diploma in Accommodation Operations and Services

500/5803/4

is awarded to  
**Dineo Letsoela**

### who was successful in the following 10 modules

Accommodation operations and services principles 2 (m/c)		Merit
Security practices in accommodation operations and services	L/502/2442	Pass
Customer care in accommodation operations and services	R/502/2443	Pass
Personal skills in accommodation operations and services	Y/502/2444	Pass
Safety at work in accommodation operations and services	D/502/2445	Pass
Fire prevention in accommodation operations and services	H/502/2446	Pass
Types of accommodation services	K/502/2447	Pass
Planning and organising the housekeeping service	M/502/2448	Pass
Principles of design, decor and furnishing	T/502/2449	Pass
Control in the accommodation environment	K/502/2450	Pass

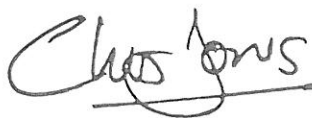
Awarded 17 December 2013  
H64T-XC8U-NZQG-FN5Q-J8H2

171213/7068-32/843041B/WXK6794/F/010990

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Chairman  
The City and Guilds of London Institute



Chris Jones  
Director-General  
The City and Guilds of London Institute

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Welsh Government



## Level 2 IVQ Diploma in Food and Beverage Service

500/5801/0

is awarded to  
**Dineo Letsoela**

### who was successful in the following 15 modules

Food and Beverage Service Principles 2: Multiple-choice		Pass
Safety at work in food and beverage service	D/502/2378	Pass
Hygiene at work in food and beverage service	H/502/2379	Pass
Security at work in food and beverage service	Y/502/2380	Pass
Personal skills and attributes in food and beverage service	D/502/2381	Pass
Customer care in food and beverage service	H/502/2382	Pass
Product knowledge in food and beverage service	K/502/2383	Pass
Billing and checking procedures	M/502/2384	Pass
General pre-service procedures	T/502/2385	Pass
Provide a table service	A/502/2386	Pass
Provide a silver service	F/502/2387	Pass
Provide a counter service	J/502/2388	Pass
Provide a carvery or buffet service	L/502/2389	Pass
Provide other styles of table service	F/502/2390	Pass
Provide a table drinks service	J/502/2391	Pass

Awarded 17 December 2013  
H75U-S2AT-LR42-9D5D-539H

171213/7066-32/843041B/WXK6794/F/010990

5500945198

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The City and Guilds of London Institute

Chris Jones  
Director-General  
The City and Guilds of London Institute

Regulated by  
**Ofqual**  
The Qualifications and Curriculum Authority



Llywodraeth Cymru  
Welsh Government



## Level 2 IVQ Diploma in Reception Operations and Services

500/5824/1

is awarded to

**Dineo Letsoela**

**who was successful in the following 11 modules**

Reception Operations and Services Principles: Multiple-choice		Merit
Security practices in reception operations and services	Y/502/2413	Pass
Customer care in reception operations and services	D/502/2414	Pass
Personal presentation in reception operations and services	H/502/2415	Pass
Safe practices in reception operations and services	K/502/2416	Pass
Fire prevention in reception operations and services	M/502/2417	Pass
General reception procedures	T/502/2418	Pass
General front office procedures	A/502/2419	Pass
Advance reservation procedures	M/502/2420	Pass
Guest accounting procedures	T/502/2421	Pass
Selling and marketing techniques in reception operations and services	A/502/2422	Pass

Recognised by  
**Ofqual**  
OFFICE OF QUALIFICATIONS

Awarded 20 March 2014  
 HDHH-934L-ULKW-8N2P-HA9F

200314/7067-32/843041B/WXK6794/F/010990

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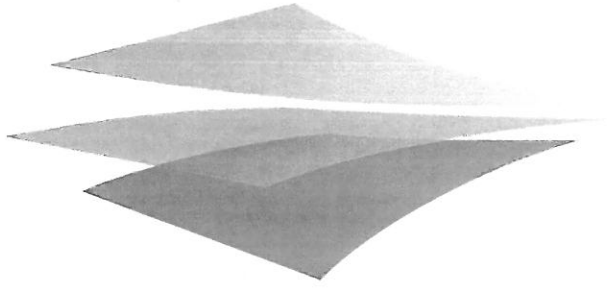

Sir John Armitt, CBE FREng FCGI  
 Chairman  
 The City and Guilds of London Institute

Chris Jones  
 Director-General  
 The City and Guilds of London Institute



Llywodraeth Cymru  
 Welsh Government





**Travelport**

This is to certify that

***Dineo Letsoela***

*(ID Number 900901 0188 086)*

has successfully completed the

**Get to Know Galileo**

*Mgandee*

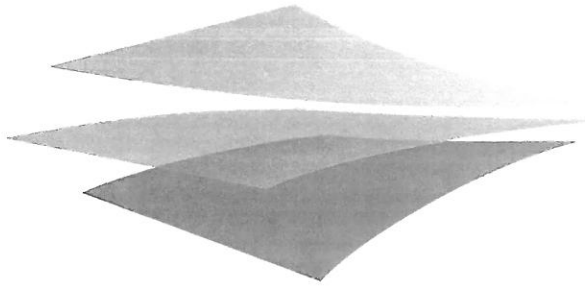
Travelport Southern Africa

*24<sup>th</sup> January 2014*

Date

*certificate*

Travel. Inspired by Travelport.



# Travelport

This is to certify that

*Dineo Letsoela*

(ID Number 900901 0188 086)

has successfully completed the

**Galileo Reservation Course**

(SAQA US ID 14736)

*Mugandee*

Travelport Southern Africa

07<sup>th</sup> February 2014

Date

*certificate*



Institute of Emergency First Aiders  
P.O.Box 524, Bedfordview 2008

## CERTIFICATE OF COMPETENCE

*Dineo Letsoela*

IDENTITY NO: 9009010188086

has successfully achieved competence against the  
Emergency First Aid Level 1

aligned to the

Unit Standard No: 119567 Unit Standard Title: "PERFORM BASIC LIFE SUPPORT AND FIRST AID PROCEDURES"

Credits: 5

accredited with the Health and Welfare Sector Education and Training Authority  
by the South African Qualifications Authority



HWSETA Endorsement



CERTIFICATE NO: 0000001 25765

HEAD OF TRAINING:

DIRECTOR:

DATE ISSUED: 02/09/2011

COURSE NO: 4265/11

EXPIRY DATE: 17/08/2014

HWSETA Accreditation No. 2008-APPL03-LP002

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